

County of Jefferson
Office of the County Administrator

Historic Courthouse
195 Arsenal Street, 2nd Floor
Watertown, NY 13601-2567
Phone: (315) 785-3075 Fax: (315) 785-5070



April 25, 2024

TO: Members of Health & Human Services
FROM: Robert F. Hagemann, III, County Administrator *R.F.H.*
SUBJECT: Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on **Tuesday, April 30, 2024 at 6:00 p.m.** in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Presentation:

Bi-County Mobile Crisis Program - Tim Ruetten

Resolutions:

1. Amending the 2024 County Budget Relative to Community Services Department Court Commitments
2. Amending the 2024 County Budget to Allocate Additional State Aid for Credo Community Center for the Treatment of Addictions
3. Appointing Members to Community Services Board
4. Authorizing Agreement for Provision of Related Services in Connection with the Program for Preschool Children with Disabilities for the Period of May 8, 2024 through June 30, 2024
5. Authorizing Agreement with NYS Department of Education Approved Agency for the Provision of Special Education Services for Preschool Children with Disabilities for the Period of May 8, 2024 through June 30, 2024
6. Authorizing Agreement for Provision of Related Services in Connection with the Program for Preschool Children with Disabilities for the Period of July 1, 2024 through June 30, 2025

7. Authorizing Agreement with NYS Department of Education Approved Agency for the Provision of Special Education Services for Preschool Children with Disabilities for the Period of July 1, 2024 through June 30, 2025
8. Appointing Member to Office for the Aging Advisory Council
9. Authorizing Agreements in Connection with Leading in Lead Prevention Pilot Program and Amending the 2024 County Budget in Relation Thereto

Informational Items:

1. Monthly Departmental Reports:
 - Office for Aging
 - Community Services
 - Public Health
 - Social Services
 - Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RFH:jdj

cc: Office for Aging
Community Services
Public Health
Social Services
Veterans Service Agency
County Attorney
County Treasurer

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2024 County Budget Relative to Community Services Department
Court Commitments

By Legislator: _____

Whereas, Additional appropriations are needed to cover current and future care, maintenance and examination services to patients placed in NYS Office of Mental Health psychiatric facilities pursuant to County Criminal or Family Court Orders, and

Whereas, The costs for services are entirely a Jefferson County expense, and the Director of Community Services has estimated the costs through September to be re-visited at that time

Now, Therefore, Be It Resolved, That the 2024 County Budget is hereby amended as follows:

Increase:

Fund Balance		
01000000 30599	Appropriated Fund Balance	\$940,000
Expenditure		
01439000 04413	Medical Fees - Court Commitments	\$940,000

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2024 County Budget to Allocate Additional State Aid
for Credo Community Center for the Treatment of Addictions

By Legislator: _____

Whereas, The New York State Office of Addiction Services and Supports has approved additional State Aid for the Credo Community Center for the Treatment of Addictions, Inc., in the amount of \$35,326 for the Residential Rehabilitation Services for Youth Program for a boiler replacement, and

Whereas, The 2024 County Budget needs to be amended to reflect the additional funds.

Now, Therefore, Be It Resolved, That the 2024 County Budget is hereby amended as follows:

Increase:

Revenue		
01431000 93484	State Aid - Alcohol & Substance Abuse	\$35,326

Expenditure:		
01432000 04702	Credo Foundation	\$35,326

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Appointing Members to the Community Services Board

By Legislator: _____

Resolved, That pursuant to Section 41.11 of the Mental Hygiene Law the following individuals are hereby appointed as members of the Jefferson County Community Services Board and the designated sub-committee thereof for a term to expire as indicated below:

<u>Member</u>	<u>Sub-Committee</u>	<u>Term to Expire</u>
Sub-Committee only Randy Fipps	Mental Health	12/31/2025
Community Services Board only Dr. Sarah Delaney-Rowland		12/31/2025

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreement for Provision of Related Services
in Connection with the Program for Preschool Children with Disabilities
for the Period of May 8, 2024 through June 30, 2024

By Legislator: _____

Whereas, The Program for Preschool Children with Disabilities provides a variety of related services to children aged three to five years with certain disabilities, such services to be provided in the least restrictive environment, be it home or agency based, and

Whereas, Chapter 243 of the Laws of 1989 requires that counties maintain a list of appropriately certified or licensed professionals to deliver related services to preschool children with disabilities and set a reasonable reimbursement rate for such services, subject to the approval of the New York State Education Department, and

Whereas, By Resolution No. 105 of 2023 Jefferson County authorized agreements with providers for the provision of related services and set rates, and an agreement for an additional provider and services needs to be authorized.

Now, Therefore, Be It Resolved, That, pursuant to Section 4410 of the Education Law, Jefferson County enter into an agreement with the following party for the provision of the indicated service(s). The term of said agreement shall be for the period May 8, 2024 through June 30, 2024 in accordance with the requirements of the State Education Law and regulations:

Provider

Service

Carthage Central School District

Occupational Therapy
Physical Therapy
Speech Therapy

and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized to execute such agreements on behalf of Jefferson County with the approval of the County Attorney as to form and content.

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreement with NYS Department of Education Approved Agency
for the Provision of Special Education Services for Preschool Children with Disabilities
for the Period of May 8, 2024 through June 30, 2024

By Legislator: _____

Whereas, New York State Education Law requires that municipalities enter into agreements with agencies approved by the NYS Commissioner of Education to offer special education services to preschool children with disabilities who are determined by the Board of Education of local school districts to require placement in such special education programs, and

Whereas, The New York State Commissioner of Education has approved a number of providers of services and has set rates for all special education program services, and

Whereas, By Resolution No. 104 of 2023 Jefferson County authorized agreements with providers for the provision of special education services for preschool children with disabilities, and an agreement for an additional provider and services needs to be authorized.

Now, Therefore, Be It Resolved, Pursuant to Section 4410 of the New York State Education Law, Jefferson County is hereby authorized to enter into agreements for the term May 8, 2024 through June 30, 2024, for the provision of special education services to children ages three through five with disabilities with the following New York State Education Department approved service provider:

<u>Provider</u>	<u>Service</u>
Carthage Central School District	Evaluations

and be it further

Resolved, That the Chairman of the Board of Legislators and the Director of Community Services are hereby authorized and directed to execute such agreements on behalf of Jefferson County, subject to approval by the County Attorney as to form and substance.

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreements for Provision of Related Services
in Connection with the Program for Preschool Children with Disabilities
for the Period of July 1, 2024 through June 30, 2025

By Legislator: _____

Whereas, The Program for Preschool Children with Disabilities provides a variety of related services to children aged three to five years with certain disabilities, such services to be provided in the least restrictive environment, be it home or agency based, and

Whereas, Chapter 243 of the Laws of 1989 requires that counties maintain a list of appropriately certified or licensed professionals to deliver related services to preschool children with disabilities and set a reasonable reimbursement rate for such services, subject to the approval of the New York State Education Department, and

Whereas, By Resolution No. 130 of 2024 Jefferson County authorized agreements with providers for the provision of related services and set rates, and agreements for an additional providers and services needs to be authorized.

Now, Therefore, Be It Resolved, That, pursuant to Section 4410 of the Education Law, Jefferson County enter into an agreements with the following parties for the provision of the indicated service(s). The term of said agreements shall be for the period July 1, 2024 through June 30, 2025 in accordance with the requirements of the State Education Law and regulations:

<u>Provider</u>	<u>Service</u>
Carthage Central School District	Occupational Therapy Physical Therapy Speech Therapy
Thousand Islands Central School District	Occupational Therapy Physical Therapy Speech Therapy

and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized to execute such agreements on behalf of Jefferson County with the approval of the County Attorney as to form and content.

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreement with NYS Department of Education Approved Agency
for the Provision of Special Education Services for Preschool Children with Disabilities
for the Period of July 1, 2024 through June 30, 2025

By Legislator: _____

Whereas, New York State Education Law requires that municipalities enter into agreements with agencies approved by the NYS Commissioner of Education to offer special education services to preschool children with disabilities who are determined by the Board of Education of local school districts to require placement in such special education programs, and

Whereas, The New York State Commissioner of Education has approved a number of providers of services and has set rates for all special education program services, and

Whereas, By Resolution No. 129 of 2024 Jefferson County authorized agreements with providers for the provision of special education services for preschool children with disabilities, and an agreement for an additional provider and services needs to be authorized.

Now, Therefore, Be It Resolved, Pursuant to Section 4410 of the New York State Education Law, Jefferson County is hereby authorized to enter into agreements for the term July 1, 2024 through June 30, 2025, for the provision of special education services to children ages three through five with disabilities with the following New York State Education Department approved service provider:

<u>Provider</u>	<u>Service</u>
Thousand Islands Central School District	Evaluations

and be it further

Resolved, That the Chairman of the Board of Legislators and the Director of Community Services are hereby authorized and directed to execute such agreements on behalf of Jefferson County, subject to approval by the County Attorney as to form and substance.

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Appointing Member to the Office for the Aging Advisory Council

By Legislator: _____

Resolved, That, pursuant to Title III of the Older Americans Act, as amended, the below listed individual is hereby appointed as a member of the Advisory Council of the Jefferson County Office for the Aging for a three (3) year term to expire as follows:

<u>Member</u>	<u>Term Expires</u>
James Stewart Williams	12/31/2026

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreements in Connection with Leading in Lead Prevention Pilot Program
and Amending the 2024 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Homes and Community Renewal has awarded funding to Jefferson County Public Health Service (JCPHS) for the Leading in Lead Prevention program in the amount of \$326,641 for the period of April 1, 2024, through March 31, 2026, and

Whereas, JCPHS will be the grantee and subcontract for administration of rehabilitation work with Neighbors of Watertown, Inc., and

Whereas, This grant will align with the JCPHS Childhood Lead Poisoning Prevention+ grant to receive referrals from landlords that qualify for rehabilitation work.

Now, Therefore, Be It Resolved, That Jefferson County hereby accepts said funding and authorizes the Chairman of the Board of Legislators to execute agreements with New York State Homes and Community Renewal and Neighbors of Watertown, Inc. for the provision of this funding, subject to the approval of the County Attorney as to form and content.

Increase:

Revenue		
01405000 93488	State Aid Other Health	\$326,461
Expenditure		
014051000 04416	Professional Fees	\$326,461

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20____.

Clerk of the Board of Legislators

JEFFERSON COUNTY PUBLIC HEALTH SERVICE

Leading in Lead Prevention Pilot Program

Briefing Summary

Background

The New York State Office of Community Renewal (NYSOCR) through the Housing Trust Fund Corporation (HTFC) offered a grant opportunity to administer the Leading in Lead Prevention Pilot Program (“the Program”) to remediate lead hazards from rental units in “communities of concern” throughout New York. The zip code of 13601 has been identified by New York State (NYS) as a “community of concern”. “Communities of Concern” is defined as an area of high risk which the NYS Department of Health (DOH) has designated as having a higher-than-average prevalence of children with elevated blood lead levels and a significant number of multi-family rental units constructed prior to 1980, as per the NYS Public Health Law.

The NYS legislature amended the NYS Public Health Law to include a requirement for owners of dwellings with two (2) or more units, built prior to 1980, to register their rental units and certify units to be safe of lead hazards every three (3) years. These changes to the law affect communities of concern outside of New York City. Additionally, the 2023-2024 NYS Budget made available an allocation of \$20,000,000 for the purposes of lead abatement.

The Jefferson County Public Health Service (JCPHS) partnered with the Jefferson County Planning Department, Jefferson County Code Enforcement, and Neighbors of Watertown, Inc. (NOWI) to apply for this pilot project. The applicant was required to be the local health department. This project relies on referrals and contracted work with Codes from the already existing Childhood Lead Poisoning Prevention Program+ (CLPPP+). Additionally, the program will work with the expanding program being funded by NYSDOH, Lead Rental Registry.

JCPHS has been awarded this grant in the amount of \$326,461. These funds will all be available to NOWI for renovating 18 units in the City of Watertown. NOWI will submit all required invoices, receipts, and reports to JCPHS for submission to the grantor.

Need

County Administration knowledge and Health and Human Services Committee approval to sponsor a Board of Legislators’ resolution allowing Jefferson County to contract with NYSOCR and the HTFC for the funding.

2024 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

4/12/2024

<u>PROGRAM</u>	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTALS Y-T-D</u>	<u>TOTAL BUDGET</u>	<u>BALANCE AVAILABLE</u>	<u>% USED</u>
EARLY INTERV.																
EXPENSES	\$0	\$0	\$48,379										\$48,379	\$438,065	\$389,686	11.04%
REVENUES	\$0	\$0	\$0										\$0	\$404,570	\$404,570	0.00%
PRESCHOOL																
EXPENSES	\$0	\$38,463	\$504,252										\$542,715	\$6,088,568	\$5,545,853	8.91%
REVENUES	\$0	\$0	\$0										\$0	\$3,572,698	\$3,572,698	0.00%
OPWDD																
EXPENSES(ADMIN)	\$0	\$0	\$0										\$0	\$14,614	\$14,614	0.00%
REVENUES	\$0	\$0	\$3,420										\$3,420	\$7,307	\$3,887	46.80%
OASAS																
EXPENSES	\$342,251	\$588,930	\$0										\$931,181	\$3,818,721	\$2,887,540	24.38%
REVENUES	\$955,671	\$0	\$955,670										\$1,911,341	\$3,631,025	\$1,719,684	52.64%
OMH																
EXPENSES	\$49,642	\$198,176	\$178,116										\$425,934	\$4,258,487	\$3,832,553	10.00%
REVENUES	\$1,042,123	\$0	\$967,121										\$2,009,244	\$4,071,357	\$2,062,113	49.35%
TOTAL EXPENSES	\$391,893	\$825,569	\$730,747	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,948,209	\$14,618,455	\$12,670,246	13.33%
TOTAL REVENUES	\$1,997,794	\$0	\$1,926,211	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,924,005	\$11,686,957	\$7,762,952	33.58%

OPWDD= OFFICE FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES
OASAS= OFFICE OF ADDICTION SERVICES AND SUPPORTS
OMH= OFFICE OF MENTAL HEALTH

**Jefferson County Public Health Service Monthly Statistical Performance
For the Three Months Ended March 31, 2024**

CERTIFIED HOME HEALTH AGENCY

REFERRALS				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
CHHA	1,360	1,126	1,092	120	336	1,344	252	23.08%
AVERAGE DAILY CENSUS				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
CHHA	129	98	93	84	82	82	-11	-11.22%
VISITS				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
CHHA	7,958	6,128	5,393	404	1,094	4,376	-1,017	-18.86%
Skilled Nursing	4,480	3,943	3,718	287	848	3,392	-326	-8.77%
Physical Therapy	0	0	0	0	0	0	0	0.00%
Speech Therapy	553	466	528	48	117	468	-60	-11.36%
Medical Social Worker	921	830	846	56	158	632	-214	-25.30%
Occupational Therapy	109	117	107	5	18	72	-35	-32.71%
Nutrition	1,387	745	963	98	202	808	-155	-16.10%
Home Health Aide	15,408	12,229	11,555	898	2,437	9,748	-1,807	-15.64%
Sub-TOTAL								
PREVENT				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
Skilled Nursing	21	3	2	4	8	32	30	1500.00%
TOTAL VISITS				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
Skilled Nursing	7,979	6,131	5,395	408	1,102	4,408	-987	-18.29%
Physical Therapy	4,480	3,943	3,718	287	848	3,392	-326	-8.77%
Speech Therapy	0	0	0	0	0	0	0	0.00%
Medical Social Worker	553	466	528	48	117	468	-60	-11.36%
Occupational Therapy	921	830	846	56	158	632	-214	-25.30%
Nutrition	109	117	107	5	18	72	-35	-32.71%
Home Health Aide	1,387	745	963	98	202	808	-155	-16.10%
GRAND TOTAL	15,429	12,232	11,557	902	2,445	9,780	-1,777	-112.53%
PARAPROFESSIONAL HOURS				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
CHHA	1,412	753	996	99	203	812	-184	-18.47%
Home Health Aide								

MOBILE INTEGRATED HEALTH - COMMUNITY PARAMEDICINE

INDICATORS				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
Cases	0	8	74		41	164	90	121.62%
Average Daily Census (MIH Cases not on CHHA)	0	0.1	15	31	28	28	13	86.67%
Visits	0	48	1,013	92	337	1,348	335	33.07%

PREVENTIVE SERVICES

CASES				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
PREVENT	14,318	20,919	7,058	680	2,995	11,980	4,922	69.74%
Communicable Disease	34,523	3,119	1,115	31	217	868	-247	-22.15%
Immunizations	120	159	140	16	41	164	24	17.14%
PPDs	2,332	2,624	2,999	229	687	2,748	-251	-8.37%
Childhood Lead Poison Prevention Program+ * Screens	133	125	248	24	24	96	-152	-61.29%
Tests with blood lead levels 5+	15	27	2	3	5	20	18	900.00%
Newborn Screening	51,441	26,973	11,562	983	3,969	15,876	4,314	37.31%
PREVENT TOTAL								

*CLPPP data will be reported in quarters (M, J, S, D).

MEDICAL EXAMINER

INDICATORS				MTD	YTD	2024	Amount of	Percent
2021	2022	2023	Actual	Actual	Annualized	Change	Change	
Cases	173	200	198	16	51	204	6	3.03%
Scene Investigations	3	29	15	2	3	12	-3	-20.00%
Autopsies	87	102	115	10	24	96	-19	-16.52%
Overdose Poisonings	32	25	28	4	4	16	-12	-42.86%
Pending Toxicology Confirmation	0	0	1	4				

Jefferson County Department of Social Services

2024

BALANCE	3,569,548	1,460,663	486	15,012,000	3,439,655	9,663,190	400,000	3,411,288	50,550	71,630
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	Daycare 6055.46	* Recipient Services 6070.4604	Medical Assistance 6101.4	MMIS 6100.4	Family Assistance 6109.4	Child Care 6119.4	State Training Schools 6129.4	Safety Net Assistance 6140.4	Heap 6141.4	Emergency Aid to Adults 6142.4
BUDGET	4,278,572	1,600,000	1,000	20,206,293	4,000,000	11,500,000	400,000	4,500,000	95,000	85,000
LOCAL SHARE %	0.00%	35.00%	25.00%	100.00%	0.00%	30.00%	100.00%	71.00%	0.00%	50.00%
AVG BUD	356,548	133,333	83	1,683,858	333,333	958,333	33,333	375,000	7,917	7,083
JAN	2,367	293	0	1,997,805	133,182	463	0	322,666	485	1,579
FEB	342,652	70,834	0	1,598,244	188,705	947,406	0	358,567	35,544	3,327
MAR	364,005	68,210	514	1,598,244	238,458	888,941	0	407,479	8,421	8,464
APR										
MAY										
JUN										
JUL										
AUG										
SEP										
OCT										
NOV										
DEC										
TOTAL	709,024	139,337	514	5,194,293	560,345	1,836,810	0	1,088,712	44,450	13,370

PROJ EXP: Forecast for Remainder of YEAR	3,917,956	1,339,334	1,261	20,349,015	3,560,342	10,461,807	299,997	4,463,712	115,703	77,117
PROJECTED BALANCE	360,616	260,666	(261)	(142,722)	439,658	1,038,193	100,003	36,288	(20,703)	7,883

VETERANS SERVICE AGENCY

APRIL 2024

(03/22/2024 - 04/23/2024)

MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	36	241	277	587	32	03
February	53	227	280	485	28	11
March	93	366	459	1002	64	08
Sub Total	182	834	1764	2074	124	22
April	79	403	482	980	56	9
May						
June						
Sub Total						
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

*Contact: Personal visit, phone call, or mail received or sent to/from VSA

*Service: Amount of assistance provided for each contact

Comments: The VSA submitted 56 claims for Compensation and Pension which saw 5 decisions returned \$5.7K in new payments and over 44K in back pay going to local Veterans. Our Veterans Service Officer's recently obtained the highest level of certification Nationally as Accredited Department Service Officer's. The Buffalo Regional Office for the Department of New York, American Legion closed on April 13rd, which would normally impact the overall claims and monitoring for our Veterans. This new accreditation will lower that impact.